NEW LIBRARY MANAGEMENT SOFTWARE TO BE INTRODUCED IN SPRING 2015

The Andersen Library will be unveiling its new ILS later this spring. What’s an ILS, you ask? It’s library lingo for our integrated library system, or put more simply, it’s how we make our resources searchable and available to you, our patrons. Andersen Library, along with all the other UW libraries has been using the same ILS since about 2000. While the current system does most everything we need after 15 years it’s more than time for a change. This new, state-of-the-art system will still provide all the features students, staff and faculty love, such as borrowing from other UW schools and accessing resources from off campus. It will also streamline our “back office” work and open the door for us to develop and create cool features that go beyond anything we can do right now.

The old system was actually a collection of several programs that, working together, allowed staff to purchase, catalog and track our materials. Because the programs were separate, the flexibility we had in handling resources and creating services was limited, especially for electronic materials. In the new system everything works together as a single cloud-based program. This allows for more consistency in our handling of physical and electronic resources and better integration of our full-text materials. Another tremendous benefit of a single cloud-based program is all of the other UW libraries will be able to work more closely together, which will make resources simpler and easier to find.

STORY CONTINUED ON PAGE 5...
Library Director Welcome

Greetings,

We welcome you to Library Latest, Andersen Library’s biannual newsletter for the University of Wisconsin-Whitewater community. It is the goal of this newsletter to inform our constituents once a semester about new resources, events, services, and personnel in the Library. Andersen Library is a living organism! We respond to and anticipate the needs and desires of our student body and try to make the Library as comfortable, inviting, and full-service as we possibly can. Much of the growth of our resources and activities is directly tied to the comments and requests that come to us from our students and faculty.

The result of this has been a consistent and steady growth in all of our measurement statistics. Since 2008, our teaching numbers have increased from 270 library instruction sessions a year to 423 sessions in 2013-2014 academic year. The gate count of numbers of persons entering the Library has grown from 252,380 a year to 399,877 a year in the same period. We like to think that our responsiveness to student and faculty needs has made Andersen Library an increasingly popular destination on campus.

A library’s success comes from its talented and devoted personnel. Each issue of the newsletter will let you meet a different member of the staff. In this issue, we introduce you to Amanda Howell, a new reference librarian working specifically with the College of Business and Economics.

The physical aspect of the Library building changes as needs evolve and as our budget allows us to improve the setting. In this newsletter, we will tell you about a new library classroom on the first floor, show off the new treadmill desk, and new mobile device charging stations.

Popular library events include speakers and programs, both presented solely by the Library or jointly with another campus constituent. This newsletter highlights our pet therapy program and the highly successful ‘candy cart’ goodies for finals week.

Please enjoy our newsletter and let us know what you want to see in the future in Andersen Library!

Sincerely,
Myrna McCallister
Library Director
RECAP OF FALL EVENTS

Fall semester at Andersen Library was jam packed with events. The semester started out with a “Welcome Week” celebration including a live DJ outside of the Library doors, beanbag toss, sidewalk chalking, bubble blowing, and so much more! Throughout the semester we partnered with local groups and departments to hold many great events including pet therapy with our friends at Bark River Pet Therapy, Resume Doctor events with C&LD, Try-It Tuesdays with UHCS, Make Your Own Dream-catchers with NAACA, and weekly meetings of the Knitting & Crocheting Club. We welcomed faculty members Erin Celello, Ann Garvin, and James Winship who participated in discussions about their recently published books. National Games Day was celebrated in November with board games and a very popular Super Smash Bros. tournament, which was held at our big screen TV.

Our ever popular end-of-the-semester Relaxathon was a huge success this year. The Library was pack with students studying and taking breaks with our many activities. This year we continued to provide popcorn and coffee during nights and weekends, coloring pages, a graffiti wall, card making, and puzzles. For the first time we also added a “candy cart” that was staffed by volunteers from across campus who handed out candy and healthy snacks to students studying.

UPCOMING EVENTS

Resume Doctor (C&LD)................ Jan. 27-29, 1-4pm
ReadEasy Book Club (Learn Center).. February 11, 18, 25, March 4, 11, 18
Stuffed Animal Sleepover............. April 10, 2015
Relaxathon................................ May 1 - May 19
Maker Mondays ........................ Once Every Month
Try-It Tuesdays (UHCS)............... Every Tuesday, 2-3pm
Pet Therapy ............................ Rotating Mondays/Tuesdays from Noon-2pm

Share ideas for future events with us!
LibraryPR@uww.edu
Meet Reference Librarian Amanda Howell

Q: What are your job tasks?
A: I help out with the reference desk, business research instruction, the Financial Literary blog series, and some of the New Stuff Tuesday blog posts.

Q: Why did you want to become a librarian?
A: I started working at my undergraduate library when I was a freshman in college, first in circulation then cataloging (technical services). During my senior year I worked with the University Librarian and was further convinced that librarianship was a career path I wanted to take. I was cross-trained in reference as well.

Q: What is the best part of your job?
A: Getting students to the point where they are comfortable researching on their own and enabling students to use the resources that they may use for life and college.

Q: What is the most difficult part of your job?
A: The variety of questions received as a reference librarian. I may be asked a question by a psychology major and then immediately asked a question by an education major. I am always learning new things and being challenged by the questions students ask.

Q: What is the best thing about the library?
A: Students are willing to ask questions at the reference desk! I’m glad UW-Whitewater has an atmosphere where students are comfortable asking for help.

Q: Do you have any advice for librarian hopeful students?
A: One of the most helpful things you can do is get a job working at a library. Figure out what you are interested in and work at it! Find a mentor who will challenge you and give you projects that will benefit you and the library.

GREAT READS!
Amanda’s Recommendations

The Perks of Being a Wallflower, by Stephen Chbosky

The Great Gatsby, by F. Scott Fitzgerald

Alice’s Adventures in Wonderland, by Lewis Carroll
NEW ILS SYSTEM CONTINUED FROM COVER...

WHAT DOES A NEW SYSTEM MEAN FOR YOU?
In many ways you, the user, have already made the transition to the new system. Last spring we switched to a new online catalog interface called “Research@UWW”. This is the same interface that the new system works with and in fact the two were specifically designed to work together.

Search for Articles, Books, and More

There will be some new things to get used to after we “cut over”. For starters you will need to sign into Primo in order to see the availability of items. There will also be minor changes to some of the option labels. For example, what had been labeled “Request” will be “GetIt!” and what had been “View Online” will be “ViewIt!” We will also be renaming the service that allows you to borrow from other UW libraries. Instead of calling the service “UB” (which no one understood anyway), it will now be a “UW Request”. It will also be necessary to pick up and return your “UW Requests” to the Andersen Library.

As the transition date approaches there will be a few temporary and limited changes to some of our services. For example we will need greater lead-time to process course reserves, and UW requests may take a little longer. Let us know if you have any questions and watch for the announcements regarding the actual transition date on the library blog and home page.

MOBILE CHARGING STATIONS
NOW AVAILABLE!
Has your phone suddenly gone dead while studying in the Andersen Library? Not to worry! The Library recognizes the importance of charged mobile devices in today’s society and has added two new charging stations.

These charging stations, a generous gift from the Office Vice Chancellor for Administrative Affairs, have attachments to charge a variety of mobile devices.

Both of the charging stations are located on the second floor of the Library. One is placed near the computer alcove across from the Reference Desk. The other is located near the group study rooms across from the Children’s Collection. The Library is not responsible for any unattended mobile devices left charging at the stations.

Need to work on a different floor? You can continue to check out charging cables from the Library’s Circulation desk.

CELEBRATING 46 YEARS AT UW-W
Char Klemp has worked at the Andersen Library since 1969. Over her 46 years, she has become a skilled acquisition assistant who is responsible for all of the purchasing of library materials.

Thanks for your dedication to Andersen Library and congratulations on this achievement, Char!
There are plenty of reasons to come to the library besides books. Did you know that you can check out and use lots of great technology at Andersen Library?

We have a wide range of useful equipment, like calculators, voice recorders, digital photo and video cameras, tripods, web cams, Mac and PC laptops, and headphones. We also have accessibility equipment too, like a Smart Pen or a portable magnifier.

Looking for something a little more fun? Come to the Library to check out our Kindle, Nexus 7, or iPad tablets. You can also borrow or use our gaming consoles, including the Xbox 360, Xbox One, Play Station 3, Playstation 4, Wii, Wii U, PS Vita, and Nintendo 3DS. We have a huge selection of games that you can take home and play as well.

If you have any questions about what you can check out or for how long, stop in to the Circulation Desk and we will be happy to answer them for you.

A student tries out the Library’s new treadmill desk. Exercise while studying can be great for body and mind!
Behind the Scenes of the Circulation Desk

With Librarian Michael Johnson

Andersen Library’s Circulation Desk is the one place where items in the Library can be borrowed. The numerous professional and student staff members work many hours a day behind the scenes to ensure you have the items and services you need to succeed in college. To obtain a greater insight to the different things that go on in this specific section of the Library, I talked with Circulation Librarian Michael Johnson.

According to Johnson, the main priorities of the Circulation Desk are “lending Library items, general building management, building safety and security, welcome desk, set up/tear down of Library events, and putting on finals activities.” The time of day and year really determine which one of these tasks might be at the forefront. During some parts of the day, the Circulation staff will be checking in and out a large number of laptops. Other times the workers will be enforcing a comfortable place to study throughout the Library.

The Andersen Library sees more than 400,000 patrons coming through its doors in an academic year. Andersen Library would not be able to function without the individuals running the Circulation Desk. Whether you need to check out a book for class or have a library question, those at Circulation will be there waiting to help you.

Pet Therapy @ Andersen Library

Pet Therapy is one of the most successful programs held at the Andersen Library for more reasons than one. Jim, a frequent pet therapy volunteer at Andersen Library, can quite easily attest to this. Through his 54 years of volunteer work, Jim points out that it “makes people smile” and “it’s good for the dogs.” Along with this, it is an excellent opportunity to dive into basic human communication and relationship development. Jim tells that he “learns a lot while working with the dogs and talking to people.”

Interacting with the dogs is incredibly beneficial to our overall health as well. According to Therapy Dogs, Inc., the governing body behind Jim’s work, “Pets excel as therapeutic agents and … are an antidote to depression.” College definitely is a time where all different parts of your being are challenged. In a high-stress environment like this, the tender loving of a pet is exactly what the students need.

Pet Therapy at Andersen Library is a valuable program that brings UW-Whitewater students together through interacting with volunteer dogs that remind them of their favorite pets back at home.
**First Floor Refresh:**

**The New Library Classroom**

In the Fall of 2014, the Andersen Library implemented a large classroom space on the first floor. The space, which once housed the Library’s microform collection, can now welcome large groups of students into a much needed second classroom. Because the current microfilm collection is much smaller than it once was, we were able to relocate it into a less prominent area and make better use of the space.

Numerous classes, including many New Student Seminars, have already benefitted from using this space for library instruction. According to Barbara Bren, the Head of the Library’s Reference & Instruction Department, “Having this second instruction space makes it easier to schedule library sessions when instructors prefer to have them.”

Just like the Library Instruction Lab on the main floor, this space will be open as study space when it’s not in use for classes. Because it is located on the first floor, during times when classes are not in session the space will be for quiet study only. The reserved times will be noted outside of the room.

Having this space creates new possibilities for instruction and learning. Overall, the Library aims to be a place where all students, faculty, and staff are comfortable and welcome.